

# Corporate Profile



software solutions for  
hospitality and leisure

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## Who is iHost Hospitality

Dynamic, professional team delivering value-added integrated software and consultative services in the areas of accommodation, spa, salon and leisure management, delivering rapid Return on Investment to its customers.

Established in 2000 by senior executives in the hospitality and leisure industries, iHost Hospitality, with offices in Melbourne Australia, and Kuala Lumpur Malaysia, comprises a service-driven team and strives to be the leader in best of breed solutions and services. With superior software and global alliances that fulfill market need. The iHost team has an extensive depth of experience in information technology and consulting within these industries covering all facets from cutting edge property management and chain-hotel solutions, to salon, spa, and sport solutions, for single and multi-chain environments.

iHost Hospitality is a trusted name with over 400 customers in more than 40 countries including Australia, New Zealand, Pacific Islands, North & South Americas, Caribbean, United Kingdom, Singapore, Malaysia, China and across Asia, and continue to deliver value to the mid to upper echelon of these markets.

Core markets and approach in which iHost Hospitality focuses its expertise:



## The names behind iHost Hospitality

iHost and partners keep an open approach to multi-vendor alliance in delivery of solutions to meet clients ever-changing needs, delivering best-of-breed solutions while meeting changing dynamics of industry as they occur.



## iHost Hospitality Services

### **Professional Services, Consulting and Support**

- 1 Installation, customization and training
- 2 Professional Consulting: CRM, Spa, Fitness, Leisure Management, Integrated Payment Cards
- 3 24x7 support with leading WebEx™ connectivity, Microsoft CRM track, trace & escalation
- 4 Open vendor alliances
- 5 Systems integration and seamless connectivity

iHost Hospitality employ seasoned professionals in product management, including implementation, support and account management. iHost ensure ongoing research and development to meet industry changing needs. The team intimately knows the capability of products and services in operation and is well versed in implementation, customization and support. They are certified in all products and maintain ongoing training to meet the changing requirements and evolving trends of the respective industries.

### Who does iHost Hospitality work with

iHost Hospitality work with hotels, resorts, serviced apartments, salons, spa/wellness centres, and fitness clubs, along with other businesses. On account of core competencies and strengths, and strong corporate relationships & vendor alliances, iHost has worked alongside a number of major international clients and leading corporations.

iHost Hospitality continues its tradition of servicing clients with local experience, technology expertise & superior service. Whether an independent or multi-national client, iHost Hospitality work closely with its customers from project inception to go live, and provide a comprehensive support and help desk for products and services.

### Reference customers



### Contact iHost Hospitality

#### Corporate Office

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448 St Kilda Road  
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Australia

Sales Inquiries  
Web Site  
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